

# HALE PLACE NEWS

ISSUE 03/22

MARCH 2022

*Dear Friends of Hale Place*

## **Fundamental Human Rights**

*Hale Place believes that face-to-face contact with loved ones in care is a fundamental human right and it is unforgivable that some providers continue to deny family members entry to their loved ones home. Shutting up shop on an ongoing basis to 'safeguard' residents and staff simply beggars belief.*

*When a virus spreads within a home, a temporary closure is necessary to safeguard the uninfected and prevent the virus from spreading into the community, I believe everyone understands that this is a sensible protocol which we all agree with. Unfortunately, Hale Place has recently had to introduce such measures but we will open each home as soon as they are free from Covid-19. Hale Place will also welcome a family member to have a window visit during a period of infection or if the person is at end of life or in distress a family member will be given the opportunity to have a face-to-face connection.*

*National news outlets have reported that family members and various representative groups suggest that providers hold all the power concerning visitation, but I disagree. Family members can move and should move their loved one to a provider that listens and works with the family to achieve the best outcomes for people. If family members do not agree with the providers values, philosophy of care or policies then why would they not take decisive action. Conversely, Hale Place has in the past given notice to two families because trust had broken down and both parties were no in synergy.*

*Hale Place welcomes suggestions and each families requests will always be considered on an individual basis, the only caveat is our wider duty of care to all service users residing in our homes.*

*In many cases, families trusted the Government and the Care Quality Commission to facilitate access, but two years on we continue to have the most basic*

breaches of human rights highlighted within our national media. These are Britain's forgotten and they are dying of loneliness and isolation, legislation should be passed to ensure loved ones are together, hugging and giving comfort. In the meantime, families should move their family member to a home that embraces humanistic virtues throughout its practices.

*Kevin*

**Family Representative Group**

*Hale Place is keen on establishing a representative group of family members to meet several times throughout the year with the management team. The purpose of the group is not to discuss individuals but to look at the bigger picture. This will provide a channel to talk over our future plans and if appropriate, to challenge them, to discuss all aspects of the care home, including protocols and life within the home. If you are interested in joining this group please email me in the first instance stating why you would like to represent our service users interests.*

*Thank you*

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## Events

### ***The Big Jubilee Lunch***

*5th June 2022 at Hale Place Gardens 12.00 to 15.00*

### ***Royal Ascot***

*14th June 2022 leaving Hale Place at 9.00, estimated return 20.00*

### ***24th National Care Awards***

*26th November 2022*

*Park Plaza Westminster Bridge, 200 Westminster Bridge Road, London, SE1*

### ***Relatives Representative Group***

*8th June 2022 Venue: TBA*

### ***Directors Dinner***

*30th September 2022 Venue: TBA*

*Thank you*

