## **HALE PLACE NEWS**

ISSUE 02/22 FEBRUARY 2022

### Dear Friends of Hale Place

Many, including myself, regard Winston Churchill as the greatest leader of the 20th century because of his tremendous ability to inspire people; his relentless passion; his winning mentality and undoubted resolve to achieve his desired outcomes.

If we aspire to embrace these virtues in everything we do we will be motivated to inspire our colleagues and drive meaningful outcomes for people. Whilst, I believe, I have always been driven by these qualities it is vitally important that all employees of Hale Place are inspired down the same highway, we travel together or not at all.

Positively changing lives requires harmony, cooperation and motivation from family members, care workers, health care professionals and management, I believe we all have the resolve to achieve desired outcomes for people within our care.

I know we are relentless in our quest to improve lives, to achieve better outcomes for everyone, that's how we have won 17 national awards and been finalist in another 13, far more than any other care home in England.

We are all valued, respected by our health colleagues for the outstanding work we do and revered by our competitors. However, this reputation has been hard earned and can be easily lost which is why we must not take our foot off the gas, we will not slow down and I will continue to commit to a challenging improvement programme for the benefit of the service users.

I have always been driven to deliver a service that gives meaning to the lives of vulnerable people, to be a premier provider that makes a real difference requires great resolve and relentless passion. I observe these virtues within the whole management and staff team, our service users happiness is paramount and always will be.

### Kevin

### Lateral Flow Testing and Self Isolation

The Government has confirmed that people visiting relatives in care homes will no longer receive free tests from 1 April.

Free testing will continue for people with symptoms who are over 80, or who work in the health or social care sector.

There will be free symptomatic tests available for our social care staff but the position on asymptomatic testing will be set out by the Department of Health and Social Care and NHS England in due course?

From April Fool's Day, people are expected to pay around £2 to £5 for each lateral flow test once a "regulated" private market takes over.

Mandatory self-isolation in England for people with Covid has now ended although the advice is to "exercise personal responsibility".

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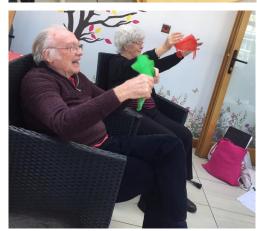
















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The Caring Times featured Danielle Care (Registered Manager) in their February 2022 edition. She is pictured receiving her Dementia Care Manager of the Year Award, this is the most prestigious award a registered manager can receive in Health and Social Care, outstanding professional.

### **Dementia Care Manager 2021**



### WINNER

Danielle Cave Hale Place Farmhouse, Hale Place Care Solutions



How do you optimise the quality of life of the residents living with dementia in your home?

For over 34 years, Hale Place's philosophy of care has been built around 'active lives'. Synergize this with our core value of 'happy lives for everyone' and we have the building blocks of a meaningful, happy and healthy future for the people we support and our employees.

The symptoms of dementia vary greatly but most people will usually experience reduced mobility which may lead to increased inactivity, withdrawal from social contact and involvement, mood and behaviour changes and depression. It is for these reasons that we believe supporting people to be active in their everyday lives will ensure their independence, dignity and general demeanour is maintained for as long as possible and that their wellbeing is preserved.

We achieve this by developing a programme of activities the individual can enjoy, find uplifting and engage with. Their activity programme reflects their choices, but we build in a range of activities and experiences that will positively engage them in being physically active. We have a "Walk A Day' programme, daily dog walking, pet support, vegetable growing, gardening and activities of daily living as well as a wide range of external activities within the local community.

The other ingredient to optimising a person's quality of life is happiness. We may engage a person in a wonderful activities programme, but we want to see genuine happiness, hear laughter and see smiles. We work tirelessly to this end because enjoying life is our daily objective and the reason for living.

We engage with service users, their family members and key workers in developing an individuals' activity programme which is published on that person's portal and everyone with access to it could see if the

person engaged in the activity. We also publish a group activities calendar, on our website, for everyone to see what is happening at Hale Place. Transparency, openness, engagement and inclusiveness is key to developing and maintaining a meaningful life for everyone.

You cannot build a culture of activity and happiness overnight; our employees are focussed on our end goal, and we do not carry passengers. A quality, focussed, driven and motivated team, who all want to enhance people lives, is what we aspire to deliver. Together we not only improve the lives of the people within our care, but we extend longevity and witness happiness.





#### THE JUDGES' VIEW

"Danielle came across as very caring, compassionate and person-centred. She clearly works hard to build positive relationships with residents and their families and ensure that they have a good quality of life while in her care. She is a perfect role model, who values people and is passionate about making a difference and is clearly committed to a career in social care having risen through the ranks and deservedly earning her place as a positive leader. I am sure she is an inspiration to many."



PART ONE

CELEBRATION SUPPLEMENT | The 23rd National Care Awards