

# HALE PLACE NEWS

ISSUE 10/21

OCTOBER 2021

Dear Friends of Hale Place

We recently had two people admitted to hospital, following unrelated falls. I personally, reviewed both incidences and concluded that both accidents could not have been prevented and that the systems in place were appropriate. It is always distressing for the staff and family when people are injured and it can be extremely traumatic for the individual so we will be implementing another layer of protection by placing movement sensors in bedrooms of those people who are at high risk from falling. If this additional measure safeguards and prevents just one fall it will be worth it.

As you are aware, we have already consulted family members on camera's in hallways and stairwells and I am pleased to say the response was positive from all 17 respondents. These will be installed initially in Hale Place.

It is, obviously, impossible for us to eradicate falls especially when promoting independence and dignity for those people we support. 'Active lives for everyone' is at the heart of all we do and we believe that keeping active is at the core of longevity and well-being for our service users. As always, Danielle will listen to family members opinions when planning the person's care and support, we are always open and invite your suggestions and wishes.

## Employee Achievements

I am delighted to inform everyone that Hale Place and its employees have been shortlisted for 6 national awards. This is an astonishing achievement and well done to all those individuals and team members who have been nominated. However, it is only together that we can achieve anything meaningful for our service users and no one person will ever gain recognition without a wonderful team by their side.

We will have 18 staff in attendance at the NCA and 15 at the Caring UK Awards. Whatever the outcome on the night, we will celebrate our achievement and toast our outstanding individuals and team members.

### National Care Awards

*Award Ceremony at Hilton London Metropole, Friday November 19th*

1. Dementia Care Manager - **Danielle Cave**
2. Lifetime Achievement in Care

### Caring UK Awards

*Award Ceremony at The Athena, Leicester, Thursday December 2nd*

1. Care Employee of the Year - **Mandy Wozny**
2. Best Commitment to Training and Development
3. Management Team of The year
4. Outstanding Achievement Award

## Director's Dinner

Wealdon Hall, Larkfield, Saturday December 4th at midday.

I would like to invite employees and residents family members to enjoy a festive fayre menu. Relatives will have an opportunity to talk with other like minded people, meet the Hale Place champions who care for your loved one and the management team.

We will also take this opportunity to celebrate the wonderful achievement of our staff reaching the finals of 7 care award categories in 2021.

Places are limited to two family members per resident and 15 staff, so places will be allocated on a first come basis.

RSVP [kevin@haleplace.co.uk](mailto:kevin@haleplace.co.uk)

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## Improvements and Developments

We are in the process of implementing an electronic HR system that will free up many hours each month so that management and the support team can concentrate more on supporting meaningful work with the service users. This system will go live in November.

An activities calendar will be posted on our website in November, click on 'Our Activities', which details scheduled inhouse activities as well as outings, events and staff functions. The activities will be developed as we book in the outings and events for 2022.

Before booking a visit, the family member can look at our calendar to find the most appropriate time and day to visit.

We are researching the possibility of adding an electronic booking system to our website. This would free up a great deal of time from administration tasks and make us more efficient.

We shall shortly be including a 'Lifevac' kit within all homes. At a recent care conference, the management team received an impressive demonstration of the product and how it has saved nearly 200 people from cl

If you have ever dealt with someone choking know it can be very traumatic for everyone and a simple device will help us manage such a situation with ease. Visit: <https://ifevac.net/>

Carpets at number 42 are being replaced to create a more pleasant environment and the office carpet is being renewed after 2 years, Dudley says!

